

Building Health Communities

Access to Health Care Momentum Team

OUTCOME 2: Families have improved access to health home that supports healthy behaviors

Big Result 1: Provide Health Home for all children

Vision: The City Heights Community is empowered through education and resources on a path to wellness and a comprehensive health home with accessible services delivered in an environment that reflects the culturally and linguistically diverse needs of the community.

Resources*

What do we need?

- Money
- Clear messaging and direction re community engagement – steps to take
- Expertise (medical, legal, cultural)
- Leaders to coordinate meetings/community; commitment from individuals & organizations; people to coordinate resources
- Outreach to inform City Heights Residents
- Technology, IT help, computers, access to internet and accurate medical information
- Access to higher education; education on “know your rights”; training; high quality of education; skills training; training centers for community members to get involved; ethical/moral training for healthcare workers
- Certified healthcare interpreters and translators; translators; free translators; interpreters
- Quality and access to healthcare
- Mosque (prayer places for Muslims)
- Place & support for meetings; space
- Voice of the consumer; customer involvement; active voters

What do we have?

- Have medical, legal, cultural expertise, just need to access it, expand it, improve it
- Have leaders to coordinate meetings/community; commitment from individuals & organizations; people to coordinate resources
- Have certified healthcare interpreters and translators; translators; free translators; interpreters, but doesn't work well
- Have place & support for meetings; space – need more, better coordinated
- Have active voters – there are some, need more – most of community

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What do we need?

- Awareness that a need exists, and there is help
- Responsive legislators
- Police station
- Cultural brokers; mortuary, culturally allowing people to bury their dead; cultural
- Jobs

What do we have?

- Have responsive legislators – some, if you keep knocking on their doors
- Have a police station, could be better
- Have cultural brokers; cultural competency – need more, better

What can we do now with the resources that we have?

- Develop a resource center that shows what everyone is doing so we can improve collaboration and keep there from being overlaps/repeats.
- Know where people are, when they are meeting and for what so that organizations can make connections to deliver wanted/needed messages.
- Teach skills – how to communicate a message so that it will be heard and acted upon.

*Consensus-a lot of the resources that are needed already exist they just need to become better.